

Government Shivalik College Naya Nangal

STUDENT SATISFACTION SURVEY REPORT

Session: 2020-21

Contents:

- Objective
- Methodology for Analysis of Student Satisfaction Survey
- Participants
- Analysis and Interpretation of Student Satisfaction Survey

Objective

- a. To measure the student's level of satisfaction on their experiences with the Government Shivalik College Naya Nangal covering the following areas:
 - Adequacy, accessibility and quality of teaching-learning resources in the college environment.
 - Effectiveness of communication.
 - Academic Staff Performance (Quality of teaching).
 - Evaluation procedure and its effectiveness.
 - Overall student satisfaction level.
- b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and students have to choose the most appropriate one.

Methodology for Analysis of Student Satisfaction Survey:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 38 random students from all UG classes. After the survey, the mean score for each question has been calculated and) { the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.

Participants

Parameter	Respondents
Total Respondents	38
TOTAL	38

Analysis and Interpretation of Student Satisfaction Survey:

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Selection criterion for executive and members of society	20	12	6	0	0	38	4.4
Freedom of expression as member of society	19	10	8	1	0	38	4.2
Support from college administration in society related affairs	20	12	5	1	0	38	4.3
Support from faculty in society related affairs	20	11	6	1	0	38	4.3
Appreciation in form of Certificates/ trophies for working in society	20	12	6	0	0	38	4.4
Being active member of society n transformed your personality	19	12	7	0	0	38	4.3
Total	118	69	38	3	0	228	4.3

Selection criterion for executive and members of society - Respondents

Freedom of expression as member of society - Respondents

Support from college administration in society related affairs - Respondents

Support from faculty in society related affairs - Respondents

Appreciation in form of Certificates/ trophies for working in society -
Respondents

Being active member of society n transformed your personality - Respondents
