

# Government Shivalik College Naya Nangal

## STUDENT SATISFACTION SURVEY REPORT

Session: 2021-22

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### Objective

- a. To measure the student's level of satisfaction on their experiences with the Government Shivalik College Naya Nangal covering the following areas:
  - Adequacy, accessibility and quality of teaching-learning resources in the college environment.
  - Effectiveness of communication.
  - Academic Staff Performance (Quality of teaching).
  - Evaluation procedure and its effectiveness.
  - Overall student satisfaction level.
- b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and students have to choose the most appropriate one.

### Methodology for Analysis of Student Satisfaction Survey:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and last option of response (Fair) being rated as 1. The given questionnaire was filled online by 78 random students from all UG classes. After the survey, the mean score for each question has been calculated and ) { the overall mean has been arrived at.

### Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

**Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 × No. of responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.**

## Participants

Parameter	Respondents
Total Respondents	78
TOTAL	78

### Analysis and Interpretation of Student Satisfaction Survey:

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mean Score
Selection criterion for executive and members of society	55	17	5	1	0	78	4.6
Freedom of expression as member of society	40	29	8	1	0	78	4.4
Support from college administration in society related affairs	50	19	7	1	0	77	4.5
Support from faculty in society related affairs	42	25	10	1	0	78	4.4
Appreciation in form of Certificates/ trophies for working in society	47	22	7	2	0	78	4.5
Being active member of society n transformed your personality	44	22	9	2	1	78	4.4
Total	278	134	46	8	1	467	4.5

### Selection criterion for executive and members of society - Respondents

Freedom of expression as member of society - Respondents

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Support from college administration in society related affairs - Respondents

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Support from faculty in society related affairs - Respondents

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Appreciation in form of Certificates/ trophies for working in society -  
Respondents

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Being active member of society n transformed your personality - Respondents

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